**Wade Heisler**

Training Specialist

Certificates/Licenses

* EPA 608 Universal Technician Current
* Class “A” CDL with DOT Physical and qualified MVR Current
* ASE Certified Heavy Truck Technician 1979 - 1997
* ASE Certified Compressed Natural Gas Service 1991 - 1997

Education/Training

**McHenry County College** **1976 - 1984**  
Various classes

Technical Experience

**Technical Product Support Specialist (WW Grainger)** **2009 - 2015**  
Trained technical customer service agents on company, catalog, and customer service. Worked on special projects and sourcing to provide custom pump solutions.

**Maintenance Supervisor (Dean Transportation/Chevrolet) 2006 - 2007**  
Oversaw maintenance on 40 Tractors & 230 Trailers, assisted in testing and interviewing, and training new drivers. Worked with routes and daily routing for over 35 routes.

**General Manager NA Operations (Vestergaard Company) 1997 - 2004**  
Developed a customer base of major airlines and fixed base operators, strategized, planned, and governed the resources of the Technical Support and Spare Parts departments. Planned and implemented importing and exporting of equipment and parts to and from the US.

**Ground Equipment Maintenance (United Airlines) 1984 - 1997**  
Maintained a variety of specialized equipment for the servicing of aircraft.

Instructional Experience

**Training Specialist (American Trainco) 2007 - 2009, 2015 - present**Conducts Hydraulics, Pumps, Electrical Safety, and Generators seminars, assessing the training needs and comprehension of the students. Over 600 hours of classroom instructional experience per year.

**Maintenance Operations Instructor (United Airlines) 1984 - 1997**  
Developed, wrote and implemented curriculum of maintenance training programs for maintenance personnel throughout the United Airlines global maintenance system. Responsible for the delivery and instruction of 27 different topics, on various types of support equipment. Provided technical support to the field personnel and engineering, acted as a liaison between field operations and manufacturers.