SCHEDULE A ADDENDUM TO THE SERVICE LEVEL AGREEMENT BETWEEN E-UTAH AND THE DEPARTMENT OF ENVIRONMENTAL QUALITY, DIVISION OF WATER QUALITY

This document will serve as the latest Schedule A addendum to the Service Level Agreement with the Network, Utah Interactive, adding additional Department of Environmental Quality, Division of Water Quality (DWQ) transactions or services to the Network, subject to Board approval.

Online Storm Water Permit Issuance System

AGREEMENTS

1. Access By the Network Manager The DWQ authorizes the Network Manager to provide electronic access to information contained in the DWQ's database, in accordance with this Agreement. Description of Service is as follows:

   The Online Storm Water Permit Issuance application is an online system that will allow construction site operators to apply for and renew UDPES storm water permits online. This system will also contain an administrative component to allow for the processing and maintenance of permit holder data.

2. Record Classification and User Access The DWQ represents to the Network Manager the record classification: private

   The Network Manager certifies that they will offer the following security and authorization for access to the application outlined above:

   Division of Water Quality administrators will be provided with a unique username and password. This username and password will be required to access the administrative functions of the application. The application will allow access only to those internal administrative users who are authorized by the DWQ to access storm water permit holder data.

3. Record Supply Costs and Computer Programs. The Network Manager shall be responsible for costs and expenses in establishing access to the records and providing record transactions to Users and Subscribers, including without limitation, the cost for purchasing or developing and maintaining all programs used to interface with the DWQ computer programs and to access the Records. Computer programs used by the Network Manager shall:

   - a.) Protect information from unauthorized access;
   - b.) Supply records on a timely basis in an accurate, understandable and logical format acceptable to the DWQ;
   - c.) Be prototyped for the DWQ, and:
   - d.) Be tested by the Network Manager and the DWQ will review and approve before it is offered to the public.

4. Use messages. If required by the DWQ, the Network Manager shall cause the Network to require Users to signify online that they will comply with any restriction on use of the records required by law, as amended from time to time. Such user agreement will be in the form of a use message displayed online, with a required positive response, all as captured in a log file, prior to the User being permitted to further search or view the record.

5. Subscriber Agreements. This system will not require subscriber agreements.

6. Transaction Logs. The DWQ shall have access to the Network's Subscriber Transaction Log for the purpose of auditing the collection and dissemination of the DWQ's records. Unless otherwise specified by the DWQ, this Log shall contain the following data: name, transaction data and time and type of inquiry/transaction.

7. Payment and Collection.

A Service Charge is requested for this Online Storm Water Permit Issuance system.

a. Collection: The Network Manager shall be totally responsible for the collection of payments according to the chart below. No additional amounts may be charged by the Network Manager for the identified transactions without the prior written agreement of the DWQ and the Network. The charges represent a fee for development and support services, as well as a charge for providing online payments to gateway system users. The Network hereby represents to the DWQ that it believes the following charges will fairly and reasonably recompense the Network Manager in order to make the Online Storm Water Permit Issuance system a success:

Agency/Project/ Priority	Statutory Fee	Network Charge	Total
1. Online Storm Water Permit Issuance System research and development	$0.00	up to $23,840.00	$23,840.00
2. Credit card payment	$8.3333/mo*	tiered charges based on dollar amount of payment **	variable
3. Virtual check payment	$8.3333/mo*	not to exceed $1/transaction **	variable

* minimum period is 6 months ($50), maximum period is 60 months ($500)
** these charges can be found on the accompanying fee schedule, and are based upon costs in the currently available payment infrastructure and process. These charges could decrease in the near future as new, less costly solutions are devised and implemented.

b. Payment: The order and payment processing system facilitates real-time authentication of online payments. Proceeds from completed credit card and vCheck transactions will be directly deposited to a designated DEQ account through the payment gateway processor in a nightly batch. All merchant fees associated with the transaction will be the responsibility of the agency.

8. Records and Finances. All Network documents and records maintained by the Network Manager relating DWQ records shall be available for inspection, auditing and copying by the agency or other authorized representatives.

9. Efficiency Gain Calculation. The DWQ and the Network will establish baseline cost for the accessing of records both prior to making the enhanced service available and after the service is made available to estimate the cost savings of offering this service.

SCHEDULE A ADDENDUM TO THE
SERVICE LEVEL AGREEMENT BETWEEN THE NETWORK
AND DEPARTMENT OF ENVIRONMENTAL QUALITY, DIVISION OF WATER QUALITY

IN WITNESS WHEREOF, the parties hereto have caused this instrument to be executed by their duly authorized officials or officers.

Department of Environmental Quality, Division of Water Quality

By_____ Date 4 June 2002

The Network

By_____ Date June 7, 2002
Amy Sawyer, General Manager

The Board

By_____ Date_____
Alan Sherwood, Chair

Utah Interactive

68 South Main Street, Suite 200
Salt Lake City, Utah 84101 801.983.0275

Work Order

WORK ORDER DESC. Water Quality Permitting Applicatio
WORK ORDER START
WORK ORDER END

Customer

Department of Environmental Quality
Division of Water Quality
288 North 1460 West
Salt Lake City, UT 84114

If you have any questions concerning this Estimate call:
Utah Interactive @ 801.983.0275

Project Timeline	Hourly Rate	Estimate In Units	Total
Intent Definition	$65.00	20.00	$0.00
Market Research for Customer and Citizen Participation	$55.00	20.00	$0.00
Functional Definition			
- requirements gathering (business rules, data schema)	$65.00	20.00	$1,300.00
- prototype design and creation	$55.00	40.00	$2,200.00
- documentation (data descriptions, acceptance test plan, addendum	$65.00	12.00	$780.00
Technical Definition			
- database design and system architecture design	$85.00	32.00	$2,720.00
Implementation			
- servlet design and application development	$130.00	72.00	$9,360.00
- prototype interface integration into application	$65.00	32.00	$2,080.00
Testing	$55.00	40.00	$2,200.00
Migration (roll-out preparation, roll-out, post-roll-out support)	$80.00	40.00	$3,200.00
Marketing for Application Launch & Adoption	$55.00	40.00	$0.00
		216.00	**$23,840.00**

Total Estimated Cost to Agency **$23,840.00**

Accepted By Don A. Ostler
Signature Don A. Ostler
Date 6 June 2002

As discussed with Diana on 6-6-02 DAO

Billing Instructions:

1. This is a time and materials type contract, payable in three installments: 50% at commencement, 25% at testing; and 25% at deployment
2. Seller shall use its reasonable efforts to accomplish the above stated project tasks.
3. Seller shall submit invoices once a month to the above address (unless an alternate invoice address is prc
4. Invoices shall be paid Net 30 days.
5. Either party may terminate any of the aforementioned taskings with two weeks written notice to the othe