

**Schedule A addendum to the
Service Level Agreement between the Network
and Utah Department of Public Safety**

This document will serve as the latest Schedule A addendum to your Service Level Agreement with the Network, adding an additional Utah Department of Public Safety transactions or services to the Network, subject to Board approval.

AGREEMENTS

1. Access By the Network Manager Utah State DPS authorizes the Network Manager, to access electronically information contained in the DPS Motor Vehicle Record (MVR) from the computer data base maintained by the Utah State DPS to create an electronic transaction service, in accordance with this Agreement. Description of Service is as follows:

Access by the Network Manager will be on an inquiry-only, as-needed basis for the purpose of supplying DPS MVR to qualified batch or interactive record requestors (hereinafter referred to individually either as a "User" or as a "Subscriber") as permitted DPS policy. DPS authorizes E-Utah, through the Network Manager, to be the exclusive agent for electronic access by private Users or Subscribers to DPS MVR.

2. Record Supply Costs and Computer Programs. The Network Manager shall be responsible for costs and expenses in establishing electronic access to the records and providing record transactions to Users and Subscribers, including without limitation, the cost for purchasing or developing and maintaining all programs used to interface with the Utah State DPS computer programs and to access the Records. Computer programs used by the Network Manager shall:
 - a. Protect information from unauthorized access;
 - b. Supply records to Users and Subscribers on a timely basis in an accurate, understandable and logical format acceptable to Utah State DPS;
 - c. Be tested by the Network Manager and prototyped for Utah State DPS review and approval before it is offered to the public.
3. Use messages. If required by DPS, the Network Manager shall cause the Network to require Users to signify online that they will comply with any restriction on use of the records required by law, as amended from time to time. Such user agreement will be in the form of a use message displayed online, with a required positive response, all as captured in a log file, prior to the User being permitted to further search or view the record.
4. Subscriber Agreements. The Network Manager shall obtain initial written agreements from all Subscribers that they will comply with any other applicable federal or Utah laws, regulations, or policies relating to record use and confidentiality. Such agreements shall be maintained by the Network Manager for inspection by the Utah State DPS.
5. Transaction Logs. Utah State DPS shall have access to the Network's Subscriber Transaction Log for the purpose of auditing the dissemination of Utah State DPS records. Unless otherwise specified by Utah State DPS, this Log shall contain the following data: User or Subscriber name, transaction data and

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time and type of inquiry.

6. Payment and Collection.

a. Collection: The cost to the public for a Utah State DPS MVR is set by statute and is currently \$4.25. The Network Manager shall be totally responsible for the collection of payments from Users and Subscribers according to the chart below. No additional amounts may be charged by the Network Manager for the identified records without the prior written agreement of the Utah State DPS and the Network Board. The fee charged by Network represents a fee for services to gateway system users. The Network hereby represents to the Utah State DPS that it believes the following charges will fairly and reasonably recompense the Network Manager in order to make the Master Contract a success:

<u>Agency/Project/ Priority</u>	<u>Statutory Fee*</u>	<u>the Network Charge**</u>	<u>Total</u>
1.) Motor Vehicle Records	\$4.25	\$1.50	\$5.75

b. Payment: Payments of the statutory fee (currently \$4.25) for each DPS MVR accessed (regardless of whether the Network Manager has collected the amount from the applicable User or Subscriber) shall be made from the Network via ACH transaction directly to a numbered account or accounts furnished by Utah State DPS. In addition, a payment/deposit statement shall be mailed to the following address or transmitted electronically as mutually agreed to the parties or:

Project contact: Kerry Huntington
Utah Department of Public Safety
MIS Division
4501 South 2700 West
Salt Lake City, Utah 84119

Statements shall reflect the quantity of the records accessed for the full previous month. The statement shall indicate the type of record access if more than one record is available.

c. Payment Due Date. The Network Manager shall remit payments with the required statements to the Utah State DPS for access during the previous month of Utah State DPS records no later than the last working day of the month after the month in which the fees due to the Utah State DPS were incurred.

7. Records and Finances. All Network documents and records maintained by the Network Manager relating to Utah State DPS records shall be available for inspection, auditing and copying by the agency or other authorized representatives.

IN WITNESS WHEREOF, the parties hereto have caused this instrument to be executed by their duly authorized officials or officers.

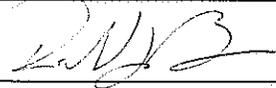
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Utah State DPS

By 
Craig L. Dearden, Commissioner

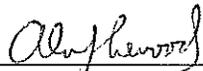
Date 6-23-99

The Network

By 
Richard L. Brown, General Manager

Date 6-23-99

The Board

By 
Alan Sherwood, Chair

Date 6/23/99



68 S. Main Street, Suite 200
Salt Lake City, Utah 84121
801-983-0275 • 877-9UT-EGOV
801-983-0282 fax

March 3, 2000

Mr. Kerry Huntington
Department of Public Safety
4501 South 2700 West
Salt Lake City, Utah 84119

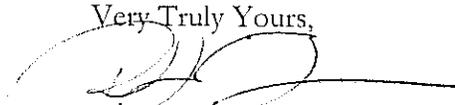
Re: Interactive MVR

Dear Kerry:

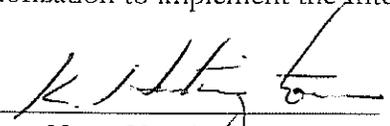
This letter will serve to confirm that the Department of Public Safety has fully reviewed the above referenced application and determined that the e-Utah network has met the agency's pre-implementation specifications and requirements. The Department of Public Safety therefore authorizes the e-Utah network to begin the implementation and/or roll out of the application to agency customers.

Interactive MVR will be offered initially to existing customers of the Utah State Tax Commission's motor vehicle records search application (Titles, Liens and Registration Information System). These customers will be contacted and asked if they would be willing to test and evaluate the new Interactive MVR system. Although the initial users will be a beta test group, they will still be subject to per record or transaction charges. General roll out of the application to registered network users will occur approximately 30 days after initial introduction.

Please sign below indicating the Department of Public Safety's authorization to begin implementation of the Interactive MVR application. We thank you for your cooperation and continuing support of the e-Utah network.

Very Truly Yours,

Ric Brown, General Manager

The above letter represents the understanding of the Department of Public Safety regarding authorization to implement the Interactive MVR application offered through the e-Utah network.

by 
Kerry Huntington
Department of Public Safety

Dated 3-4-2000

cc: Al Sherwood, Chair, Utah Electronic Commerce Council

www.e-utah.org

your solutions network

