

SCHEDULE A ADDENDUM TO THE SERVICE LEVEL AGREEMENT BETWEEN UTAH INTERACTIVE AND THE DEPARTMENT OF PUBLIC SAFETY

This document will serve as the latest Schedule A addendum to the Service Level Agreement with the Utah Department of Public Safety ("the Agency") and Utah.gov ("the Network"), the state electronic government portal managed for the state by Utah Interactive Inc. ("Network Manager") as an initiative of the State of Utah, adding the Agency transactions or services to the Network.

AGREEMENTS

1. Access By the Network Manager The Agency authorizes the Network Manager, to provide electronic access, in accordance with this agreement. The description of service is as follows:

Utah Interactive will replicate the functionality of the existing UHPSI fat-client application as a web-based application hosted on UI servers and communicating securely with the DPS servers.

The Functionality of the web-based UHPSI will include:

- Safety inspection system for light trucks/passenger vehicles
- Allow user-rights management to be conducted on both station and technician level
- Station and Technician log in
- System provides vehicle information retrieval via VIN/Plate
- System prompts technician for test results
- System uses pre-determined logic to Pass/Fail vehicle
- System assigns inspection # and generates PDF file for Certificate with barcode, seal, and data.
- System sends new inspection data to DPS as a single stored-procedure call (over XML/SOAP)
- System prompts technician to print certificate
- System records transaction volume by technician/station and logs to billing summary
- System provides Admin utility for transaction report generation by station

2. Record Classification and User Access The Agency represents to the Network Manager the record classification: Private or Public

The Network Manager certifies that they will offer the following security and authorization for access to the application outlined above:

This application will reside on a secure server that uses Secure Socket Layer (SSL) that will encrypt data transmission.

3. Record Access and Computer Programs. The Network Manager shall be responsible for costs and expenses in establishing access to the records to Users and Administrators, including without limitation, the cost for purchasing or developing and maintaining all programs used to interface with the Agency computer programs. Computer programs used by the Network Manager shall:

- a. Protect information from unauthorized access;
- b. Provide access to records to Administrators on a timely basis in an accurate, understandable and logical format acceptable to the Agency;

- c. Be tested by the Network Manager and the Agency, and approved before it is offered to the public.
- 4. Use messages. If required by the agency, the Network Manager shall cause the Network to require Users to signify online that they will comply with any restriction on use of the records required by law, as amended from time to time. Such user agreement will be in the form of a use message displayed online, with a required positive response, all as captured in a log file, prior to the User being permitted to further search or view the record.
- 5. Transaction Logs. The Agency shall have access to the Network's Transaction Log for the purpose of auditing the collection and dissemination of the Agency's records.
- 6. Payment and Collection.

- a. Beta and Phase I: A transaction fee will be assessed to every new inspection transaction. Network Manager will be responsible for recording and billing transactions on a monthly basis according to the fee schedule below. Upon the generation of the monthly billing cycle, all funds due the Agency shall be tendered to the Agency according to parameters defined by statute. Network Manager will have authority to initiate collection activities to recover funds from the system subscribers for each transaction. The Network Manger hereby represents to the Agency, that it believes the following charges will fairly and reasonably recompense the Network Manager in order to make the Agency's application a success:

| <u>Project</u> | <u>Statutory Fee</u> | <u>Network Manager Charge</u> |
|----------------|----------------------|---|
| UHPSI | 2.00/transaction | - Setup Charge: \$0.00 per station annually - Transaction Charge: \$0.14 per transaction |

- b. Phase II – Fee Collection via Vehicle Registration: As the Agency anticipates collecting the inspection fee through the vehicle registration process, the Agency shall be responsible for the collection of payment for any Safety Inspection fees, along with an Application Access and Support fee of \$0.14 per new inspection certificate. The Application Access and Support fee will be assessed to every new inspection transaction and paid to the Network Manager as compensation for the development, maintenance, and support of the application. The Network Manager shall provide the agency with a monthly invoice for the total new transactions for compensation. Network Manager shall maintain documentation of the new transactions invoiced, and provide said documentation to the Agency upon request.
- 7. Records and Finances. All Network documents and records maintained by the Network Manager relating to the Agency records shall be available for inspection; auditing and copying by the agency or other authorized representatives.
- 8. Efficiency Gain Calculation. The Agency will establish a baseline cost for the processing of payments both prior to making the enhanced service available and after the service is made available to estimate the cost savings of offering this service.
- 9. Funding Source. The Agency is required to declare in advance the source of funds used for this project. Please indicate in the blank which lettered statement is true about your funding source. If neither of these choices is true about your funding source, then the Network Manger may not be able to perform the work

for the Agency. The Network Manager will rely upon your statement in determining whether it can or cannot perform this work for the Agency.

Declaration of funding source: _____

- a. "The Agency affirms that no federal funds are being used to finance this project." or,
- b. "Federal funds are being used to finance the project but no federal funds are being used that requires the Network Manager to assign all right, title and interest in any part of the work or deliverables, including any work allegedly made for hire, to any other entity, individual, or to the public domain. Special federal funding requirements, if any, are included as an attachment."

IN WITNESS WHEREOF, the parties hereto have caused this instrument to be executed by their duly authorized officials or officers.

The Agency, Utah Department of Public Safety

By [Signature]
Signator Name, Title

Date _____

The Network Manager, Utah Interactive, LLC

By [Signature]
Carrie A. Gott, General Manager
Carrie Gott

Date _____

The Network

By [Signature]
David Fletcher, Director of ITS

Date 5/26/06