

SCHEDULE A ADDENDUM TO THE SERVICE LEVEL AGREEMENT BETWEEN UTAH INTERACTIVE AND THE UTAH DEPARTMENT OF AGRICULTURE AND FOOD

This document will serve as the latest Schedule A addendum to the Service Level Agreement with the Network, Utah Interactive, adding additional Utah Department of Agriculture and Food, Licensing Division, transactions or services to the Network, subject to Council approval.

Proposed Service: Agriculture & Food License Renewal System

AGREEMENTS

1. Access By the Network Manager. The Department of Agriculture and Food, Licensing Division, authorizes the Network Manager, to provide electronic access to information contained in the Utah Department of Agriculture and Food's licensing database, in accordance with this Agreement. Description of service is as follows:

This service will allow Utah businesses the ability to renew their license for Utah Department of Agriculture and Food online. The application allows the user to login to the application with their License Renewal and PIN number found on the License Renewal Form mailed to each Licensee, pay the renewal fee for the license, and receive a receipt of a temporary license as record of the transaction. A permanent license is mailed to the licensee within 10 business days by the Utah Department of Agriculture and Food.

2. Record Classification and User Access. The Department of Agriculture and Food, Licensing Division, represent to the Network Manager the record classification: Public Records

The Network Manager certifies that they will offer the following security and authorization for access to the application outlined above:

This application will reside on a secure server that uses Secure Socket Layer (SSL) that will encrypt data transmission between the server and the users browser for the Web service.

3. Record Supply Costs and Computer Programs. The Network Manager shall be responsible for costs and expenses in establishing access to the records and providing record transactions to Users and Subscribers, including without limitation, the cost for purchasing or developing and maintaining all programs used to interface with the Department of Agriculture and Food, Licensing Division, computer programs and to access the Records. Computer programs used by the Network Manager shall:
 - a. Protect information from unauthorized access;
 - b. Supply records to Subscribers on a timely basis in an accurate, understandable and logical format acceptable to the Department of Agriculture and Food, Licensing Division;
 - c. Be prototyped for the Department of Agriculture and Food, Licensing Division, tested by the Network Manager and the Department of Agriculture and Food, Licensing Division and approved before it is offered to the public.
4. Use messages. If required by the Department of Agriculture and Food, Licensing Division, the Network Manager shall cause the Network to require Users to signify online that they will comply

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with any restriction on use of the records required by law, as amended from time to time. Such user agreement will be in the form of a use message displayed online, with a required positive response, all as captured in a log file, prior to the User being permitted to further search or view the record.

5. Registration Agreements. Registration agreements will not be required for this application.
6. Transaction Logs. The Department of Agriculture and Food, Licensing Division shall have access to the Network's Transaction Log for the purpose of auditing the collection and dissemination of the Department of Agriculture and Food, Licensing Division's records. Unless otherwise specified by Department of Agriculture and Food, Licensing Division, this Log shall contain the following data: User name, transaction data and time and type of inquiry/transaction.

7. Payment and Collection.

A Service Charge is requested for the development of the Agriculture & Food License Renewal System Application.

Agency/Project/ Priority	Statutory Fee	the Network Charge	Total
1. Online Licensing Renewal Application	Variable	\$2.50/transaction	Variable + \$2.50

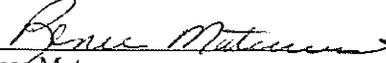
- a. Credit Card Payment: The credit card payment processing system facilitates real-time authentication of payments. The Network transaction charge will be added to the amount due and will be authenticated at the time of transaction. Proceeds from completed credit card transactions will be directly deposited to the Department of Agriculture and Food account through the credit card processor in real-time or in a nightly batch. The Network will invoice the Department of Agriculture and Food on a monthly basis for the Network transaction charge. The Department of Agriculture and Food is responsible for processor and merchant fees.
- b. Virtual Check Payment: The virtual check payment processing system facilitates authentication of payments within 7 business days. The Network transaction charge will be added to the amount due. Proceeds from completed virtual check transactions will be deposited into the Department of Agriculture and Food account through the virtual check processor. The Network will invoice the Department of Agriculture and Food on a monthly basis for the Network transaction charge. The Department of Agriculture and Food is responsible for processor fees.

8. Records and Finances. All Network documents and records maintained by the Network Manager relating to Department of Agriculture and Food, Licensing Division's records shall be available for inspection, auditing and copying by the agency or other authorized representatives.
9. Efficiency Gain Calculation. The Department of Agriculture and Food, Licensing Division and the Network will establish baseline cost for the accessing records both prior to making the enhanced service available and after the service is made available to estimate the cost savings of offering this service.

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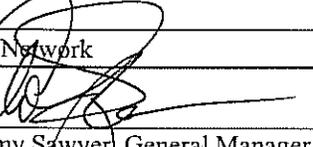
IN WITNESS WHEREOF, the parties hereto have caused this instrument to be executed by their duly authorized officials or officers.

Department of Agriculture and Food, Licensing Division

By 
Renee Matsuura

Date 5-20-02

The Network

By 
Amy Sawyer, General Manager

Date 5-21-02

The Board

By 
Alan Sherwood, Chair

Date _____