

SCHEDULE A ADDENDUM TO THE SERVICE LEVEL AGREEMENT BETWEEN E-UTAH AND THE UTAH DEPARTMENT OF COMMERCE

This document will serve as the latest Schedule A addendum to the Service Level Agreement with the Network, e-Utah, adding additional Utah Department of Commerce transactions or services to the Network, subject to Board approval.

AGREEMENTS

1. Access By the Network Manager Utah Department of Commerce authorizes the Network Manager, to provide electronic access to information contained in the Utah Department of Commerce Business Registration Database , in accordance with this Agreement. Description of Service is as follows:

This service will allow users to access certain portions of the Business Registration Database to identify if a business name is eligible for reservation. A user will be able to search by a business name and retrieve a list of businesses with similar names. The user will then be able to determine if a desired name is available. If a user chooses they will be able to get more specific details about the use of a name that falls within the search range. Upon selecting the details option on a specific found record, the user will be able to see hey type of business or registration, if the business is active and the business address of the entity. The application will also offer other information a person must consider before selecting a specific name.

2. Record Classification and User Access Utah Department of Commerce represents to the Network Manager the record classification: PUBLIC RECORDS

The Network Manager certifies that they will offer the following security and authorization for access to the application outlined above:

Users will be offered only those fields as designated by the Department of Commerce.
Users will not be required to authenticate before they use this service.

3. Record Supply Costs and Computer Programs. The Network Manager shall be responsible for costs and expenses in establishing access to the records and providing record transactions to Users and Subscribers, including without limitation, the cost for purchasing or developing and maintaining all programs used to interface with the Utah Department of Commerce computer programs and to access the Records. Computer programs used by the Network Manager shall:
 - a. Protect information from unauthorized access;
 - b. Supply records to Subscribers on a timely basis in an accurate, understandable and logical format acceptable to Utah Department of Commerce;
 - c. Be tested by the Network Manager and prototyped for Utah Department of Commerce review and approval before it is offered to the public.

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4. Use messages. If required by Utah Department of Commerce, the Network Manager shall cause the Network to require Users to signify online that they will comply with any restriction on use of the records required by law, as amended from time to time. Such user agreement will be in the form of a use message displayed online, with a required positive response, all as captured in a log file, prior to the User being permitted to further search or view the record.
5. Subscriber Agreements. The Network Manager shall obtain initial written agreements from all Subscribers that they will comply with any other applicable federal or Utah laws, regulations, or policies relating to record use and confidentiality. Such agreements shall be maintained by the Network Manager for inspection by the Utah Department of Commerce.
6. Transaction Logs. Utah Department of Commerce shall have access to the Network's Subscriber Transaction Log for the purpose of auditing the collection and dissemination of Utah Department of Commerce records. Unless otherwise specified by Utah Department of Commerce, this Log shall contain the following data: Subscriber name, transaction data and time and type of inquiry/transaction.

7. Payment and Collection.

A Premium Service Charge is not requested for this phase of the Name Availability Search.

<u>Agency/Project/ Priority</u>	<u>Statutory Fee</u>	<u>the Network Charge</u>	<u>Total</u>
1.) Name Availability Search	\$0.00	\$0.00	\$0.00

8. Records and Finances. All Network documents and records maintained by the Network Manager relating to Utah Department of Commerce records shall be available for inspection, auditing and copying by the agency or other authorized representatives.
9. Efficiency Gain Calculation. The Utah Department of Commerce and the Network will establish baseline cost for the processing name availability requests both prior to making the enhanced service available and after the service is made available to estimate the cost savings of offering the service.

IN WITNESS WHEREOF, the parties hereto have caused this instrument to be executed by their duly authorized officials or officers.

Utah Department of Commerce

By _____

Date _____

The Network

By _____

Date _____

Richard L Brown, General Manager

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The Board

By 
Alan Sherwood, Chair

Date _____

Utah

68 S Main Street, Suite 200
Salt Lake City, Utah 84121
801-983-0275 • 877-9UT-EGOV
801-983-0282 fax

January 3, 2000

Ms. Lorena Rizzo-Jenson
Director, Division of Corporations and Commercial Code
Department of Commerce
160 East 300 South
Salt Lake City, UT 84114

Re: Business Name Availability Search (BNA)

Dear Lorena:

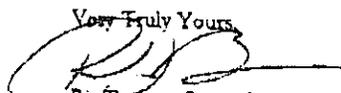
This letter will serve to confirm that the Department of Commerce, Division of Corporations and Commercial Code has fully reviewed the above referenced application and determined that the e-Utah network has met the agency's pre-implementation specifications and requirements. The Department of Commerce, Division of Corporations and Commercial Code therefore authorizes the e-Utah network to begin the implementation and/or roll out of the application to agency customers.

At the Department of Commerce's request, the Business Name Availability service will be made available to the Department of Commerce' customers and will not undergo beta testing. The Department of Commerce therefore understands and accepts that the service may experience unforeseen problems in its initial implementation.

The searching and viewing of available business names will be offered to Department of Commerce customers at no charge. The current service offers to the customer the ability to download a Reserve Business Name form for processing at the Department of Commerce. In the future, however, the eUtah network intends to offer this service electronically, which will be addressed in a separate addendum.

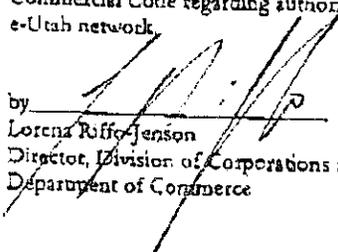
Please sign below indicating that the Department of Commerce' authorization to begin implementation of the Business Name Availability application (which has an expected live date of Monday, January 3, 2000). We thank you for your cooperation and continuing support of the e-Utah network

Very Truly Yours,



Ric Brown, General Manager

The above letter represents the understanding of the Department of Commerce, Division of Corporations and Commercial Code regarding authorization to implement the Business Name Availability application offered through the e-Utah network.

by 
Lorena Rizzo-Jenson
Director, Division of Corporations and Commercial Code
Department of Commerce

Dated 1-3-2000

cc: Al Sherwood, Chair, Utah Electronic Commerce Council

your solutions network



www.e-utah.org