

**SCHEDULE A ADDENDUM TO THE
SERVICE LEVEL AGREEMENT BETWEEN UTAH INTERACTIVE
AND THE DEPARTMENT OF COMMERCE**

This document will serve as the latest Schedule A addendum to the Service Level Agreement with the Department of Commerce ("the Agency") and Utah.gov ("the Network"), the state electronic government portal managed for the state by Utah Interactive LLC. ("Network Manager") as an initiative of the State of Utah, adding the Agency transactions or services to the Network.

Real Estate Search - License Verification System (LVS) for the Division of Real Estate

AGREEMENTS

1. Access By the Network Manager The Agency authorizes the Network Manager, to provide electronic access, in accordance with this agreement. The description of service is as follows:

Utah Interactive (UI) will develop a website that will allow citizens to look up the license of real estate agents, brokers, companies, principal lending managers.

2. Record Classification and User Access The Agency represents to the Network Manager the record classification: Private of Public

The Network Manager certifies that they will offer the following security and authorization for access to the application outlined above:

This application will reside on a secure server that uses Secure Socket Layer (SSL) that will encrypt data transmission.

3. Record Access and Computer Programs. The Network Manager shall be responsible for costs and expenses in establishing access to the records to Users and Administrators, including without limitation, the cost for purchasing or developing and maintaining all programs used to interface with the Agency computer programs. Computer programs used by the Network Manager shall:
- a. Protect information from unauthorized access;
 - b. Provide access to records to Administrators on a timely basis in an accurate, understandable and logical format acceptable to the Agency;
 - c. Be tested by the Network Manager and the Agency, and approved before it is offered to the public.
4. Use messages. If required by the agency, the Network Manager shall cause the Network to require Users to signify online that they will comply with any restriction on use of the records required by law, as amended from time to time. Such user agreements will be in the form of a use message displayed online, with a required positive response, all as captured in a log file, prior to the User being permitted to further search or view the record.
5. Transaction Logs. The Agency shall have access to the Network's Transaction Log for the purpose of auditing the collection and dissemination of the Agency's records.
6. Payment and Collection.
- a. There are no fees associated with this service.

7. Records and Finances. All Network documents and records maintained by the Network Manager relating to the Agency records shall be available for inspection; auditing and copying by the agency or other authorized representatives.
8. Efficiency Gain Calculation. The Agency will establish a baseline cost for the processing of payments both prior to making the enhanced service available and after the service is made available to estimate the cost savings of offering this service.

IN WITNESS WHEREOF, the parties hereto have caused this instrument to be executed by their duly authorized officials or officers.

The Agency, Department of Commerce

By Francine Giani
Francine Giani, Executive Director

Date 7/23/07

The Network Manager

By Rich Olsen
Rich Olsen, General Manager

Date 7-30-07

The Network

By Jolet Olsen
Jolet Olsen, DTS Director of Business Services

Date 9/14/07