

SCHEDULE A ADDENDUM TO THE SERVICE LEVEL AGREEMENT BETWEEN UTAH INTERACTIVE AND THE UTAH STATE TAX COMMISSION

This document will serve as the latest Schedule A addendum to the Service Level Agreement with the Network, Utah Interactive, adding additional Utah State Tax Commission transactions or services to the Network, subject to Council approval.

Tax Payment Portal

AGREEMENTS

1. Access By the Network Manager Utah State Tax Commission authorizes the Network Manager to provide electronic access to allow electronic payments in accordance with this Agreement. The description of Service is as follows:

This application will allow both business and citizens to make Utah State Tax Commission (USTC)-related payments online. The application will be an interface to the Utah.gov credit gateway and payment infrastructure that will be designed to integrate with all Tax Commission applications that have an associated payment option.

2. Record Classification and User Access Utah State Tax Commission represents to the Network Manager the record classification: Exempt Records

The Network Manager certifies that they will offer the following security and authorization for access to the application outlined above:

This application will reside on a secure server that uses Secure Socket Layer (SSL) that will encrypt data transmission between the server and the users browser for the Web service.

3. Record Supply Costs and Computer Programs. The Network Manager shall be responsible for costs and expenses in establishing access to the records and providing record transactions to Users and Administrators, including without limitation, the cost for purchasing or developing and maintaining all programs used to interface with the Utah State Tax Commission computer programs and to access the Records. Computer programs used by the Network Manager shall:
 - a. Protect information from unauthorized access;
 - b. Supply records to Administrators on a timely basis in an accurate, understandable and logical format acceptable to Utah State Tax Commission;
 - c. Be prototyped for USTC, tested by the Network Manager and the Tax Commission and approved before it is offered to the public.
4. Registration Agreements. Registration agreements will not be required for this application.
5. Transaction Logs. Utah State Tax Commission shall have access to the Network's Transaction Log for the purpose of auditing the collection and dissemination of Utah State Tax Commission's records. Unless otherwise specified by Utah State Tax Commission, this Log shall contain the following data: User name, transaction data and time and type of inquiry/transaction.
6. Payment and Collection.

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- a. Collection: The Network Manager shall be totally responsible for the collection of payments according to the chart below. No additional amounts may be charged by the Network Manager for the identified records without the prior written agreement of the Utah State Tax Commission, and the Network. The fee charged by Network represents a fee for services to gateway system users. The Network hereby represents to the Utah State Tax Commission, that it believes the following charges will fairly and reasonably recompense the Network Manager in order to make the Payment Portal a success:

<u>Agency/Project/ Priority</u>	<u>Statutory Fee</u>	<u>the Network Charge</u>
1. Tax Payment Portal Credit Cards	N/A	tiered credit card charges based on dollar amount of payment (See attached fee schedule)
2. Tax Payment Portal Virtual Check	N/A	not to exceed \$1.00 per transaction*

*This amount is based on the current available payment infrastructure and process. This charge could decrease in the near future as new, less costly solutions are devised and implemented.

7. Records and Finances. All Network documents and records maintained by the Network Manager relating to Utah State Tax Commission records shall be available for inspection, auditing and copying by the agency or other authorized representatives.
8. Efficiency Gain Calculation. The Utah State Tax Commission and the Network will establish a baseline cost for the processing of payments both prior to making the enhanced service available and after the service is made available to estimate the cost savings of offering this service.
9. Delivery Schedule. The Payment Portal application is being developed in conjunction with the Online Sales and Use Tax application. As such, the delivery of the Payment Portal depends on the successful deployment of the Online Sales and Use Tax application. Based upon the Addendum A for the Online Sales and Use Tax application, the Payment Portal, with all features and functionality*, will be available for testing by the Utah State Tax Commission not later than October 15, 2001. The final Payment Portal application, including any additional changes identified during the testing phase, will be fully functioning and available for use on the Internet by November 1, 2001.

* These features and functionality are specified in two documents: the Tax Commission's Sales Modernization – Phase 1 Requirements Document and Utah Interactive's Utah.gov Payment Portal Requirements Specification.

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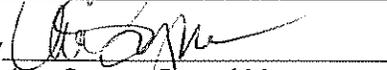
IN WITNESS WHEREOF, the parties hereto have caused this instrument to be executed by their duly authorized officials or officers.

Utah State Tax Commission

By 
Rodney G. Marrelli, Executive Director

Date 9/20/01

The Network

By 
Amy Sawyer, General Manager

Date 9/25/01

The Board

By 
Alan Sherwood, Chair

Date 10/4/01

Tiered Payment Structure for Credit Cards

	Rate	Per Transaction	% of Allowed Transactions
Visa	1.514%	\$0.20	67.7%
MasterCard	1.945%	\$0.25	14.8%
Discover	2.140%	\$0.15	6.6%
Am Ex	3.500%	\$0.15	11.0%

Credit card average	\$	0.20
Cybercash charge	\$	0.20

Merchant fee (% of transaction)		1.8390780%
Other fees (fixed per transaction)	\$	0.40
% over average for cushion		33.0%

<i>Range - Lo</i>	<i>Range - Hi</i>	<i>Charge (with cushion)</i>	<i>Rounded (user fee)</i>	<i>Margin (without cushion)</i>
\$ 1	\$ 99	\$ 1.62	\$ 2.00	\$ 0.68
\$ 100	\$ 199	\$ 4.06	\$ 5.00	\$ 1.85
\$ 200	\$ 399	\$ 7.72	\$ 8.00	\$ 2.09
\$ 400	\$ 599	\$ 12.62	\$ 13.00	\$ 3.42
\$ 600	\$ 999	\$ 19.95	\$ 20.00	\$ 4.90
\$ 1,000	\$ 1,399	\$ 29.74	\$ 30.00	\$ 7.54
\$ 1,400	\$ 1,999	\$ 41.97	\$ 42.00	\$ 10.35
\$ 2,000	\$ 2,699	\$ 57.87	\$ 58.00	\$ 14.39
\$ 2,700	\$ 3,499	\$ 76.21	\$ 77.00	\$ 19.60
\$ 3,500	\$ 4,399	\$ 97.00	\$ 98.00	\$ 24.97
\$ 4,400	\$ 5,399	\$ 120.24	\$ 121.00	\$ 30.50
\$ 5,400	\$ 6,399	\$ 144.70	\$ 145.00	\$ 36.10
\$ 6,400	\$ 7,399	\$ 169.16	\$ 170.00	\$ 42.71
\$ 7,400	\$ 8,699	\$ 197.29	\$ 198.00	\$ 49.56
\$ 8,700	\$ 10,399	\$ 233.98	\$ 234.00	\$ 57.98
\$ 10,400	\$ 12,999	\$ 286.57	\$ 287.00	\$ 71.44
\$ 13,000	\$ 17,399	\$ 372.17	\$ 373.00	\$ 93.07
\$ 17,400	\$ 20,999	\$ 470.01	\$ 471.00	\$ 117.51
\$ 21,000	\$ 27,999	\$ 599.65	\$ 600.00	\$ 149.04
\$ 28,000	\$ 35,999	\$ 783.10	\$ 784.00	\$ 195.11
\$ 36,000	\$ 44,999	\$ 991.01	\$ 992.00	\$ 246.78
\$ 45,000	\$ 54,999	\$ 1,223.37	\$ 1,224.00	\$ 304.07
\$ 55,000	\$ 65,999	\$ 1,480.20	\$ 1,481.00	\$ 367.97
\$ 66,000	\$ 76,999	\$ 1,749.26	\$ 1,750.00	\$ 434.67
\$ 77,000	\$ 87,999	\$ 2,018.31	\$ 2,019.00	\$ 501.37
\$ 88,000	\$ 99,999	\$ 2,299.60	\$ 2,300.00	\$ 570.88