SCHEDULE A ADDENDUM TO THE SERVICE LEVEL AGREEMENT BETWEEN UTAH INTERACTIVE AND THE UTAH STATE TAX COMMISSION

This document will serve as the latest Schedule A addendum to the Service Level Agreement with the Utah State Tax Commission ("The Agency") and Utah.gov ("The Network"), the state electronic government portal managed for the state by Utah Interactive Inc. ("Network Manager") as an initiative of the State of Utah, adding The Agency transactions or services to the Network.

TaxExpress

AGREEMENTS

1. Access By the Network Manager The Agency authorizes the Network Manager to provide electronic access to allow electronic payments in accordance with this Agreement. The description of Service is as follows:

   This application will allow a defined group of individuals, as selected by the Utah State Tax Commission, to file an abbreviated tax return through a web based filing application. This application allows the user to authenticate into the system, complete a tax filing by entering in income and filing status information. The system will calculate the tax amount and determine if a refund or net tax payment is due. The system will generate a daily export file to be sent to the Utah State Tax Commission. The user will be given optional services that allow the user to enter information to have a tax refund directly deposited to a designated account or be transferred to PaymentExpress to make the tax payment.

2. Record Classification and User Access The Agency represents to the Network Manager the record classification: Private

   a. The Network Manager certifies that they will offer the following security and authorization for access to the application outlined above:

      This application will reside on a secure server that uses Secure Socket Layer (SSL) that will encrypt data transmission between the server and the users' browsers for the Web Payment Service.

3. Record Supply Costs and Computer Programs. The Network Manager shall be responsible for costs and expenses in establishing access to the records and providing record transactions to Users and Administrators, including without limitation, the cost for purchasing or developing and maintaining all programs used to interface with the Agency computer programs and to access the Records. Computer programs used by the Network Manager shall:

   a. Protect information from unauthorized access;

   b. Supply records to Administrators on a timely basis in an accurate, understandable and logical format acceptable to the Agency;

   c. Be prototyped for the Agency, tested by the Network Manager and the Agency, and approved before it is offered to the public.

4. Transaction Logs. The Agency shall have access to the Network Manager's Transaction Log for the purpose of auditing the collection and dissemination of the Agency's records.

6. Collection & Payment Processing

a. Collection:

i. The Network Manager shall be responsible for the collection of payment data and transfer of payment data to the payment processor and the Agency.

ii. The Agency will be responsible for the collection of payment from the payment processor and associated accounts necessary to collect payment.

iii. Development is requested for the TaxExpress 2003 application. A complete description of the line items associated with the development, testing, and deployment of this application are outlined in the work order 8142003.

iv. A transaction fee will be assessed to each transaction and paid to the Network Manager as compensation for the maintenance of the application. The Network Manager will invoice the Agency on a monthly basis for the transaction fee. The Network Manager for the identified records may charge no additional amounts without the prior written agreement of the Agency, and the Network. The Network Manager hereby represents to the Agency, that it believes the following fees will fairly and reasonably recompense the Network Manager in order to make the Agency's application a success:

Agency	Service	Transaction Fee
Utah State Tax Commission	TaxExpress Filing	$0.75*

*The Transaction Fee will be capped at $65,000 (86,667 transactions) in 2004. The Transaction Fee cap will increase by 7.5% each subsequent year.

7. Records and Finances. All Network documents and records maintained by the Network Manager relating to the Agency records shall be available for inspection; auditing and copying by the agency or other authorized representatives.

8. Efficiency Gain Calculation. The Agency will establish a baseline cost for the processing of payments both prior to making the enhanced service available and after the service is made available to estimate the cost savings of offering this service.

9. Funding Source. The Agency is required to declare in advance the source of funds used for this project. Please indicate in the blank which lettered statement is true about your funding source. If neither of these choices is true about your funding source, then the Network Manger may not be able to perform the work for the Agency. The Network Manager will rely upon your statement in determining whether it can or cannot perform this work for the Agency.

Declaration of funding source: __a. ___

a. "The Agency affirms that no federal funds are being used to finance this project." or,

b. "Federal funds are being used to finance the project but no federal funds are being used that requires the Network Manager to assign all right, title and interest in any part of the work or deliverables, including any work allegedly made for hire, to any other entity, individual, or to the public domain. Special federal funding requirements, if any, are included as an attachment."

IN WITNESS WHEREOF, the parties hereto have caused this instrument to be executed by their duly authorized officials or officers.

The Agency, Utah State Tax Commission

By Rodney G. Marrelli — Date 9/16/03
Rodney G. Marrelli, Executive Director

The Network Manager

By _____ — Date 9/26/03
Amy Sawyer, General Manager

The Network

By _____ — Date 9/26/03
Al Sherwood, Deputy CIO