

Suite Of Services



Utah State Tax Commission Suite of Filing and Payment Services:

Tax Express

Payment Express

TC61 Online Sales Tax Filing

Target Customers

Businesses and Utah residents who need to file and/or pay taxes

Application Description

Service overview

- Tax Express is Internet-based filing application for individual income tax returns.
- TC61 Online Sales Tax Filing allows businesses to use an easy online wizard to report their sales tax and file the proper return.
- Both of these applications link directly into a companion application, Payment Express. Payment Express accepts online credit card and e-check payments for 26 different tax types.

Benefits to users

- Users can file tax forms for free 24 hours a day, seven days a week with Tax Express and TC61.
- The applications are easy to use wizards that do the math calculations for the user and guide the user to the correct forms and entries. This not only makes it easier than a paper return, it reduces reporting errors.
- Refunds through the Tax Express system are always faster than paper checks.
- If users need to pay taxes, they may use their credit card or checking account to quickly and easily pay online with Payment Express.

Application Metrics

- Tax Express has enjoyed a 98% customer satisfaction rating for the past three years.
- Just over 22% of monthly sales tax filers file online. Saving the state over 78,000 paper returns last year alone.
- Almost \$70 million dollars was collected in Payment Express in 2005.

Testimonials / Success Stories

“When my 12 year old can file my taxes by herself, correctly, with a parent monitoring her, you know that you have been successful. Thanks so much.”

“Extremely fast and easy to use. Much quicker than trying to complete the old hand written forms.”

“I love it. It’s free and easy. What could possibly be better?”

URL:

<http://taxexpress.utah.gov/>

<http://paymentexpress.utah.gov/>

<http://secure.utah.gov/tc61/tc61>

Agencies Involved

Utah State Tax Commission

Utah Interactive, LLC